## Frederick County's Business Friendly Improvement Areas

## Issues & Opportunities - Action Item List Initiated January 1, 2011 Updated August 1, 2011

**Priority Time Frame** 

Short (S) = within 90 days or by June 1, 2011 Medium (M) = between 90 - 180 days or by Sept. 1, 2011 Long (L) = more than 180 days or after Sept. 1, 2011 Completed = 73 Items (40% of Initial / 31% of Total)
Underway = 82 Items (50% of Remaining Action Items)
Total Items = 181 Initial + 54 Additional = 235 Total Action Items

| Issue Type Issue | #  | Course of Action   | Priority | Lead Agency_                | Support Agency          | Status   |
|------------------|--|--|----------|-----------------------------|-------------------------|--|
|                  | Application & Approval Process   |  |          |                             |                         |  |
| AAP 1            | The walk thru permit process needs to be expanded. It is severely limited because Health Department reviews and DUSWM reviews are not done at the Permitting office.   | Review the walk-thru permit process as the whether review times can be shortened, additional types of walk-thru reviews can be provided, and the needed agencies are available for review.   | М        | HD, DUSWM                   | CD                      | UNDERWAY: HD is identifying what types of permits or change in review procedure or staff availability would facilitate a walk-through process. Most HD reviews do not lend themselves to walk-through permitting as HD reviews are based on a file search of well & septic information and/or a site visit to field locate systems to insure a proposed action would not cause adverse impact. Relocation of file material is not feasible because of costs and use by all HD staff. Most site visits could be eliminated if architectural-scaled drawings. Most Food-Service related permits cannot be done a walk-through as they involve a more comprehensive review and site visit.  Meeting scheduled for 7/29/11 with Health Department and DUSWM representatives. |
| AAP 2            | Combined plan review and inspections should be done for basic non-residential permits. This should also result in lower fees and as a walk thru permit.  | Review the basic non-residential permits process and walk-thru permit process as the whether review times can be shortened, additional types of walk-thru reviews can be provided, and the needed agencies are available for review. | S        | CD                          |                         | COMPLETED: This issue has been addressed in the Expedited Commercial Permit Process presented February 3, 2011. We have initiated a walk thru process and have lowered fees.   |
| AAP 3            | All permits, development review applications and anything else that requires a fee, should be allowed to be paid by credit card.   | Allow for payment of permit and application fees by credit card.   | М        | Finance                     | CD, IIT                 | UNDERWAY: Finance has initiated discussion to allow credit card payments   |
| AAP 4            | DUSWM should not be routed site plans for projects that are served by well / septic. The Health Department should not be routed plans for projects that are served by public water / sewer.                            | Evaluate the required agencies needed to review site development applications and permits on a case-by-case basis. Agencies are routed plans and fees are applied for reviews that may not required for approval of application.     | М        | CD                          | HD, DUSWM               | UNDERWAY: A review is underway to determine which review agencies need to be included for each application type. Unnecessary review agencies will be eliminated from the process.  |
| AAP 5            | Simplify the development application process and eliminate or consolidate forms to reduce paperwork where possible.  |  | М        | CD                          |                         | UNDERWAY: A review is underway to determine which review agencies need to be included for each application type. Unnecessary review agencies will be eliminated from the process.  |
| AAP 6            | The process for Ag Buildings, Farm Wineries, Value added Ag Products Processing, etcneeds to be more predictable and provided for with easy to understand written procedures.  | Evaluate and streamline the review of applications and permits related to Agricultural Activities.   | М        | CD                          |                         | UNDERWAY: CD has initiated discussions for all "Ag uses" identified.   |
| AAP 7            | SHA should not be routed sign permits as long as it is not within SHA right-of-way.  | Evaluate the required agencies needed to review sign permit applications and permits on a case-by-case basis.  | S        | CD                          |                         | COMPLETED: SHA and CD reached a mutual understanding that it is no longer necessary for SHA to receive or review sign permits if not in SHA right-of-way. This change became effective April 28, 2011.   |
| AAP 8            | Faster review timeframes should be established or prioritized for those projects utilizing Federal Stimulus money.   | Evaluate the site plan and permitting process to allow for fast-track reviews for projects with little to no impact, expansion of existing businesses, and projects involving Federal or State stimulus money.                       | М        | CD                          |                         | UNDERWAY: OED is reviewing the possibility of prioritizing these projects.   |
| AAP 9            | All review agencies should be required to attend the TAC (Technical Advisory Committee) meetings and those attending must be qualified agency representatives and have the authority to make decisions.                | Agencies reviewing and commenting on site development applications should be present at the Technical Advisory Committee (TAC) meetings and have the authority to make needed decisions.   | S        | CD                          | HD, DUSWM and others    | COMPLETED: A memo (Subject: Technical Advisory Committee (TAC) meetings - "Agency Participation") from David Dunn, Acting County Manager was sent to county staff on May 23, 2011. The memo advised that all agencies should be present and fully participate in TAC meetings. It further clarified that staff be solution oriented and focus on problem resolution at the TAC meetings.   |
| AAP 10           | Lack of all applicable review agencies being present at TAC meetings defeats purpose of TAC meetings and results in lack of communication of otherwise readily identifiable agency review and permitting requirements. | Agencies reviewing and commenting on site development applications should be present at the Technical Advisory Committee (TAC) meetings and have the authority to make needed decisions.   | S        | CD                          | HD, DUSWM and<br>others | COMPLETED: A memo (Subject: Technical Advisory Committee (TAC) meetings - "Agency Participation") from David Dunn, Acting County Manager was sent to county staff on May 23, 2011. The memo advised that all agencies should be present and fully participate in TAC meetings. It further clarified that staff be solution oriented and focus on problem resolution at the TAC meetings.   |
| AAP 11           | Submittal checklists should be provided from all review agencies involved in a project so that clearer direction is received from the beginning.   | Reviewing agencies should provide submittal checklists to reduce number of comments, reduce number of resubmitted plans, and reduce similar or conflicting comments.   | М        | CD, HD, DUSWM<br>and others |                         | UNDERWAY: HD has already developed some review checklists and guidance documents for both internal and external use. HD will review these documents for clarity and identify opportunities for new documents and insure that they are readily available as hard copy and/or webpage. DUSWM checklists are available and are a part of the Design Guidelines on the webpage.  |

| Issue Type | Issue # |  | Course of Action  | Priority                        | Lead Agency                 | Support Agency                  | Status  |
|------------|---------|--|---|---------------------------------|-----------------------------|---------------------------------|---|
| ААР        | 12      | There are far too many review agencies in both the development review process and the permitting process. This adds to higher fees, longer review timeframes, conflicting reviews and the lack of a single agency to solve problems.   | Evaluate the required agencies needed to review site development applications and permits on a case-by-case basis. Agencies are routed plans and fees are applied for reviews that may not required for approval of application.  | M                               | CD                          | Others                          | UNDERWAY: A review is underway to determine which review agencies need to be included for each application type. Unnecessary review agencies will be eliminated from the process.   |
| AAP        | 13      | Consider establishing a "green tape" program similar to what is done in Leesburg to expedite projects.   |   | S                               | CD                          |                                 | COMPLETED: This issue has been addressed in the Expedited Commercial Permit Process presented February 3, 2011.   |
| ААР        | 14      | The overall process and time it takes to get through the development review process is unreasonable. There are too many agencies involved and not one that has final decision making authority when conflicts arise or breakdowns occur. We need a one stop shop.  | Evaluate the required agencies needed to review site development applications and permits on a case-by-case basis. Agencies are routed plans and fees are applied for reviews that may not required for approval of application.  | М                               | CD                          | Others                          | UNDERWAY: A review is underway to determine which review agencies need to be included for each application type. Unnecessary review agencies will be eliminated from the process.   |
| ААР        | 15      | Lack of submittal checklists from all reviewing agencies results in plans needlessly receiving comments and being re-submitted for multiple, additional reviews, which additional reviews would be unnecessary if check lists were provided from the outset.   | Reviewing agencies should provide submittal checklists to reduce number of comments, reduce number of resubmitted plans, and reduce similar or conflicting comments.  | М                               | CD, HD, DUSWM<br>and others |                                 | UNDERWAY: HD provides guidance in written format to both owner and surveyor. Existing process under review - see status for issue A-11.   |
| ААР        | 16      | There should be a fast-track site plan review and permitting process for any employer, current or new, whose land use will add 20 new jobs to the Frederick County employment base or for any use requiring a permit that is paid for in whole or in part by Federal/State stimulus money  | Evaluate the site plan and permitting process to allow for fast-track reviews for projects with little to no impact, expansion of existing businesses, and projects involving Federal or State stimulus money.  | M                               | CD                          | HD, DUSWM and others            | UNDERWAY: OED is reviewing the possibility of prioritizing these projects.  |
| ААР        | 17      | Permitting and Development Review web site for communicating status of plan and permit reviews needs to be updated for name and contact information for review rep who has denied or placed a "hold" on plans or requires additional information.  | Update on a consistent basis the Permitting and Development Review website information related to the status of site development applications and permits and reviewer contact information.   | L                               | CD                          | IIT                             |   |
| ААР        | 18      | Lack of all County review agencies being represented in a single facility limits County ability to offer one-stop, walk-through permit review and approval.  | Community Development Division created, review programs and processes for appropriate review agency presence at 30 North Market Location.   | М                               | HD, DUSWM                   | CD                              | UNDERWAY: Zoning Permits Office has moved in to 30 North effective 03/04/11. The rest of Community Development Division staff will be phased in over next two months. Additional review agency presence will be evaluated with those agencies. Meeting conducted on April 26, 2011 to discuss alternatives for DUSWM & HD presence.   |
|            |         |  |   |                                 |                             |                                 | Meeting scheduled for 7/29/11 with Health Department and DUSWM representatives.   |
| ААР        | 19      | Change requirement that separate checks be issues and paid at different locations even when "payee" is same, e.g. building permit fee and water meter fee. Both are payable to "Frederick County, MD", but water meter fee must be paid at DUSWM offices and must allow 5 days after filing permit to enable information regarding tap fee payments to be entered into Hansen system, even when tap fees have been pre-paid. | Evaluate processes and procedures (within Hansen) to enable DUSWM capacity (and meter) fees to be calculated, beginning first with residential construction and paid either at 30 N. Market or 4520 Metropolitan Court. Following successful implementation of residential application, non-residential applications will be evaluated. | M<br>L*<br>*For non-residential | DUSWM                       | CD, Finance<br>CD, HD, Finance* | UNDERWAY: DUSWM, CD and IIT met on March 7, 2011 to discuss options and feasibility of paying residential fees at 30 N. Market (action is being taken to allow payment at Treasury). Any W&S capacity fee calculated by DUSWM is input into Hansen as 'unpaid'. These 'unpaid' fees can be paid at either 30 N. Market (Treasurers Office) or 4520 Metropolitan Court (DUSWM Office). This applies to residential and non-residential. Began accepting fees at 30 North Market on June 1, 2011. |
| ААР        | 20      | There is the uniform perception within the regulated community that the number of agencies reviewing site plans and permits and their time frames for doing so are excessive   | Evaluate the required agencies needed to review site development applications and permits on a case-by-case basis. Agencies are routed plans and fees are applied for reviews that may not required for approval of application.  | М                               | CD                          | HD, DUSWM and others            | UNDERWAY: A review is underway to determine which review agencies need to be included for each application type. Unnecessary review agencies will be eliminated from the process.   |
| AAP        | 21      |  |   |                                 |                             |                                 |   |
|            |         | Adequate Public Facilities Ordinance - APF   |   |                                 |                             |                                 |   |
| APF        | 1       | Vesting of capacity should be forever – or much longer than it is now (if a developer mitigates an improvement then they should have the ability to build out based on making that improvement regardless of when they want to build).   | Reevaluate the Adequate Public Facilities Ordinance vesting standards to improvements that have been mitigated.   | М                               | CD                          |                                 | UNDERWAY: Staff began outreach efforts to work with development community to identify potential changes to roads APFO.  |
| APF        | 2       | A project should only be required to mitigate a proportionate improvement based on the capacity they create and not other deficiencies created by background conditions or others. (A project should not be required to mitigate beyond the impact being created).   | Reevaluate the Adequate Public Facilities Ordinance process to allow for the expansion of existing businesses through fair share payment to mitigate needed improvements caused by expansion.   | М                               | CD                          |                                 | UNDERWAY: Staff began outreach efforts to work with development community to identify potential changes to roads APFO.  |
| APF        | 3       | Imposition of County APFO policy as pertains to schools on municipalities has resulted in a new low in relations between County and Municipalities.  Municipalities resent the heavy-handed fashion in which an action they regard as illegal was imposed, and they see BOE/BOCC declining to redistrict excess school capacity as being principal reason why failing APFO School test is so prevalent.                      | Reevaluate the Adequate Public Facilities Ordinance school policy requiring municipalities to meet County standard and including system-wide and redistricting review to the testing procedures.  | S                               | CD                          |                                 | COMPLETED: An Ordinance to Repeal the application of APFO schools test within the municipalities was approved on March 1, 2011. This issue has been addressed.  |
| APF        | 4       | Requirement to submit Prelim. Plan before School APFO pre-test will be considered and initiated  | Evaluate APFO processing requirements. This issue has already been dealt with as part of Planned Development Districts and could easily be extended to non-floating zone applications.  | М                               | CD                          |                                 | UNDERWAY: Staff began outreach efforts to work with development community to identify potential changes to APFO.  |
| APF        | 5       | Revisit and revise APFO road test standards.   | Reevaluate the Adequate Public Facilities Ordinance vesting standards to improvements that have been mitigated.   | М                               | CD                          |                                 | UNDERWAY: Staff began outreach efforts to work with development community to identify potential changes to roads APFO.  |
| APF        | 6       | Requirement to mitigate or pay to mitigate existing conditions to a degree greater than incremental impact of project. and risk that credit for having mitigated an impact or provided for APFO infrastructure will be lost if plan validity expires.  | Reevaluate the Adequate Public Facilities Ordinance vesting standards to improvements that have been mitigated.   | М                               | CD                          |                                 | UNDERWAY: Staff began outreach efforts to work with development community to identify potential changes to roads APFO.  |

| Issue Type Issue | #   | Course of Action   | Priority | Lead Agency | Support Agency | Status   |
|------------------|---|--|----------|-------------|----------------|--|
| APF 7            | Lack of APFO adequacy for particular aspects of infrastructure have been used to prevent approval for those aspects of infrastructure which are adequate, thereby needlessly extending the amount of time required for securing approvals once all APFO tests can be satisfied.                       | Participate in other outreach efforts to understand and investigate specific instances where this may have occurred and evaluate what, if any, revisions to the APFO may be needed.  | М        | CD          | DUSWM          | UNDERWAY: Staff began outreach efforts to work with development community to identify potential changes to APFO.   |
| APF 8            | Discuss Minor subdivision definition (especially with respect to APFO requirements)   |  | L        | CD          |                |  |
| APF 9            | Change of use occupancy permits should be simplified and expedited. Complicated site plans should not be required. This includes but is not limited to those uses that are permitted in the Zoning Ordinance.   | Evaluate the change of use or tenant process for existing development to provide for a more streamline review and standards specifically related to APFO, Zoning Ordinance (proposed use and site development/improvements), and DUSWM water/sewer requirements. | S        | CD          |                | COMPLETED: This issue has been addressed in the Expedited Commercial Permit Process presented February 3, 2011. We have initiated a walk thru process, eliminated the need for many site plans and added flexibility to our "use" determinations.  |
| APF 10           | System-wide school capacity utilization is 89% and falling, but virtually all school districts fail APFO testing because BOE will not redistrict. Poor stewardship of school system and tax payer resources.  | Reevaluate the Adequate Public Facilities Ordinance school provisions if changes in policy are desired by the BOCC regarding overall school capacity versus the impacted school district.  | L        | CD          |                | COMPLETED: This issue has been addressed with the adoption of the School Mitigation Impact Fee APFO Revisisions Ordinance 11-18-584. The adoption of this ordinance removes the barrier when a school is over capacity by allwoing a development to pay an option to proceed. In addition, the BOCC has expressed interest in requesting the BOE develop a policy whereby Countywide School Capacity is reviewed periodically, even without the opening of a new school. |
| APF 11           | Allow APFO exemption for senior housing to apply to households with at least one resident over 55, instead of requiring that all residents be over 62, i.e., go back to the old rules.  | Draft Ordinance to change age requirements for APFO senior housing exemption.  | М        | CAO         | CDD            | COMPLETED: This was addressed through Adoption of Ordinance 11-17-583 To Amend the Adequate Public Facilities Ordinance of Frederick County, Maryland, Codified in Chapter 1-20 of the Frederick County Code to Change the Requirements for the Senior Housing Exemption From School Adequacy Testing Effective Date: July 19, 2011  |
|                  | Forest Resource Ordinance - FRO   |  |          |             |                |  |
| FRO 1            | To meet FRO requirements, applicants are required to post a bond equal to the amount of the cost estimate. Consider allowing applicants to post a reduced bond amount (50%?) – provided they apply for a FRO inspection permit, complete the forest improvements and pass an installation inspection. | Evaluate provisions of the Forest Resource Ordinance (FRO) regarding recent amendments, mitigation requirements, and consistency with State and Federal requirements and standards.  | М        | CD          |                | COMPLETED: FRO Text Amendment (FT-11-01) was adopted on July 28, 2011 which addressed this issue.  |
| FRO 2            | Requirements to mitigate forest resource loss at a greater ratio for off-site replacement than for on-site replacement.   | Evaluate provisions of the Forest Resource Ordinance (FRO) regarding recent amendments, mitigation requirements, and consistency with State and Federal requirements and standards.  | М        | CD          |                | COMPLETED: FRO Text Amendment (FT-11-01) was adopted on July 28, 2011 which addressed this issue.  |
| FRO 3            | Environmental standards should not be more strenuous than Federal/State regulations (i.e. floodplain buffers).  | Evaluate provisions of the Forest Resource Ordinance (FRO) regarding recent amendments, mitigation requirements, and consistency with State and Federal requirements and standards.  | М        | CD          |                | COMPLETED: FRO Text Amendment (FT-11-01) was adopted on July 28, 2011 which addressed this issue.  |
| FRO 4            | Evaluate the provisions of the Forest Resource Ordinance  | Evaluate provisions of the Forest Resource Ordinance (FRO) regarding recent amendments, mitigation requirements, and consistency with State and Federal requirements and standards.  | М        | CD          |                | COMPLETED: FRO Text Amendment (FT-11-01) was adopted on July 28, 2011 which addressed this issue.  |
| FRO 5            | Change Forest Resource Ordinance to be consistent with staff recommendations, which opposed most recent change in FRO Ordinance instituted by prior BOCC  | Evaluate provisions of the Forest Resource Ordinance (FRO) regarding recent amendments, mitigation requirements, and consistency with State and Federal requirements and standards.  | М        | CD          |                | COMPLETED: FRO Text Amendment (FT-11-01) was adopted on July 28, 2011 which addressed this issue.  |
| FRO 6            | 1:1 Ratio, Mitigation, Replacement for FRO needs to be revisited.   | New issue logged 3.17.11   | М        | CD          |                | COMPLETED: FRO Text Amendment (FT-11-01) was adopted on July 28, 2011 which addressed this issue.  |
| FRO 7            | Line K* (All remaining lands to be placed in easements) of FRO calculation worksheet should be evaluated.   | New issue logged 3.17.11   | М        | CD          |                | COMPLETED: FRO Text Amendment (FT-11-01) was adopted on July 28, 2011 which addressed this issue.  |
| FRO 8            | Use State Standards for FRO   | New issue logged 3.17.11   | М        | CD          |                | COMPLETED: FRO Text Amendment (FT-11-01) was adopted on July 28, 2011 which addressed this issue.  |
|                  | Permits - PER   |  |          |             |                |  |

| Issue Type | e Issue # |  | Course of Action  | Priority | Lead Agency | Support Agency | Status   |
|------------|-----------|--|---|----------|-------------|----------------|--|
| PER        | 1         | The Liquor Board inspection process by the Fire Marshal is duplicative to the occupancy inspection process performed by the Permit & Inspection Department / Office of Life Safety.  | Eliminate duplicative permit reviews and inspections between County agencies.   | S        | CD          | DFRS           | UNDERWAY: A pilot program has been established to eliminate duplicative process by the Fire Marshals office.   |
| PER        | 2         | Permits and permit applications that have expired or which are needed in order to complete work that started on a previous permit, should be allowed to be extended with minimum fee retroactively in many cases.  | Evaluate the permitting process and required fee for extensions or resubmission of expired permits.   | S        | CD          |                | COMPLETED: Resolution 11-12 was approved on May 26, 2011 by the BOCC. The Resolution approved an alternate fee schedule and language allowing permits and permit applications that have expired or which are needed in order to complete work to be extended with a minimum fee, in many cases retroactively.  |
| PER        | 3         | Home occupation permits for in-home day cares with 8 or less children should not be required since they are regulated (permitted and inspected) by the State.  |   | М        | CD          |                |  |
| PER        | 4         | Identify and distribute the minimum expectations that the building, plumbing and electrical inspector will need to see completed in order for an inspection to be performed.   | Provide plumbing and electrical checklist identifying minimum inspection criteria/items and guides outlining common inspection issues and concerns.   | S        | CD          |                | COMPLETED: These lists have been completed and are posted on the Permits & Inspections webpage.  |
| PER        | 5         | Identify and distribute a top ten list of most common problems identified when performing building, plumbing and electrical inspections against certain permit types or installations.   |   | М        | CD          |                | COMPLETED: These lists have been completed and are posted on the Permits & Inspections webpage.  |
| PER        | 6         | Revisit building permit refund policy. If a permit is issued and an inspection has been performed, then no refund is given if the permit is abandoned. Then, if another permit is obtained to complete the work all new fees are required to be paid.  | Evaluate the permitting process and required fee for extensions or resubmission of expired permits.   | S        | CD          |                | COMPLETED: Resolution 11-12 was approved by the BOCC on May 26, 2011. The Resolution approved an alternate fee schedule and language revising the building permit refund policy to allow refunds to be given against an abandoned permit even if an inspection has been performed.   |
| PER        | 7         | Demolition permit fees are excessive   | Evaluate overall Fee Structure  | М        | CD          |                | COMPLETED: Resolution 11-12 was approved by the BOCC on May 26, 2011. The Resolution approved an alternate fee schedule which included lowering demolition permit fees to a more reasonable amount.  |
| PER        | 8         | The process for tenant changes that are not walk-through permits and are community water or sewer are far too complicated and burdensome. From the DUSWM webpage:  All businesses new, relocating or expanding who are connected to or going to be connect to the Frederick County Sewer System are required under the Frederick County Industrial Waste Ordinance 92-12-047 to provide specific information. Any commercial sewer user discharging wastewater other than hand washing and toilet flushing will need the Authorized Signatory Form, Industrial Waste Survey and the Spill Management Plan. Commercial Sewer users having only hand washing and toilet flushing MUST complete Sections I and II of the Industrial Waste Survey and then sign the Certification Statement on Page 5. | Participate in other outreach efforts to educate, but also understand and investigate specific instances where this may have occurred and evaluate what, if any, revisions to either the <i>Industrial Wastewater Pretreatment Ordinance</i> can be made (which is a federal mandate) or the form itself. | M        | DUSWM       | CD             | UNDERWAY: Internal review and update of the <i>Industrial Wastewater Pretreatment Ordinance</i> along with review of the application form. DUSWM requires the completion of the IWS to keep contact information for industrial users current and determine which, if any, users have the potential to adversely affect the wastewater treatment plant and environment. The current IWS form is very comprehensive in nature because it must address all business types ranging from restaurants to industrial manufacturing. Previous revisions of the form have attempted to minimize the information required by each applicant. Additional input on the form itself will be solicited at the planned DUSWM Pretreatment Outreach Meeting later this summer. |
| PER        |           | Revise the County plumbing code to exempt certain plumbing appliances (dishwashers, etc) from the requirement to get a plumbing permit and inspection.   | Reevaluate the policy requiring a permit to be submitted to replace plumbing fixtures and appliances.   | S        | CD          |                | COMPLETED :A Plumbing Code amendment to exempt certain plumbing appliances from the requirement to obtain a permit and an inspection was approved on March 1, 2011. This issue has been addressed.   |
| PER        | 10        | Eliminate necessity for permit to accomplish certain type of appliance and plumbing maintenance and replacements.  | Reevaluate the policy requiring a permit to be submitted to replace plumbing fixtures and appliances.   | S        | CD          |                | COMPLETED: A Plumbing Code amendment to exempt certain plumbing appliances and maintenance and replacements from the requirement to obtain a permit and an inspection was approved on March 1, 2011. This issue has been addressed.  |
| PER        | 11        | Definition of agriculture building   | Reevaluate the use of the term "agricultural building" as it relates to the building code and zoning ordinance to be consistent.  | М        | CD          |                | UNDERWAY: CD has initiated discussions for all "Ag uses" identified.   |
| PER        | 12        | Where "blanket" plans are involved, policy of not reviewing submitted plans unless necessitated by a pending permit, needlessly adds 2-3 weeks to the permit issuance cycle the first time that a permit under the "stored, but unreviewed" blanket plan is processed for a building permit.   |   | М        | CD          |                |  |
| PER        | 13        | Provide notice and a comment period for proposed building code changes and do not rely solely on "Outreach Meetings" or the Permit and Dev. Rev web site to insure that builders and trade partners receive notice of change and opportunity to comment.   | Improve communication and interaction between the County, the public, and the development community to be more transparent regarding changes to policy and procedures of the building code and County ordinances.   | L        | CD          |                |  |
| PER        | 14        | Intact adoption of model building codes.   |   | L        | CD          |                |  |
| PER        | 15        | Time consuming, expensive and needless plan submittal requirements for simple, permitted accessory uses. (e.g. propane tank) for simple, permitted accessory uses. (e.g. propane tank)   | Reevaluate process and procedures for temporary use, changes to use and minor site improvements/changes (i.e. accessory structures, signs, and propane tanks).  | М        | CD          |                |  |
| PER        | 16        | Permitting requirements for insurance work related to in-kind re-placement are costly and time-consuming, especially when site plan submittal is required.   |   | М        | CD          |                |  |
| PER        | 17        | Eliminate "insulation inspection" on a new home if that home already has a third party "sustainability" inspector performing thermal integrity check list inspection and duct blast and blower door tests.   |   | S        | CD          |                | COMPLETED: Permits & Inspections has adopted a policy to accept independent inspection agencies reports in these circumstances. The policy was adopted on May 3, 2011 and has been posted on the website.  |

| Issue Type | Issue # |   | Course of Action   | Priority                        | Lead Agency               | Support Agency                  | Status  |
|------------|---------|---|--|---------------------------------|---------------------------|---------------------------------|---|
| PER        | 18      | Eliminate limitation on number of bends in the pipe run of a radon collection system.   | Evaluate Issue   | S                               | CD                        |                                 | COMPLETED: This issue has been addressed. There is no longer a limitation on the number of bends as long as the pipe continues to run vertically.   |
| PER        | 19      | Rationale for licensed plumber to obtain a separate license to install a septic system. Issue relates to seemingly needless licensing requirement, cost of same and limited license duration.   |  | S                               | CD                        |                                 | UNDERWAY: Staff has reviewed this requirement and agrees that it is not necessary. A proposed amendment to eliminate this requirement from the Plumbing Code was presented to the Advisory Plumbing Board on May 26, 2011 and it was supported. A worksession with the BOCC will be scheduled fo further guidance,  |
| PER        | 20      | Combine two plumbing permits required for residential home construction into one. Items covered by both permits are inspected by the same party.  |  | S                               | CD                        |                                 | UNDERWAY: Traditionally two plumbing permits were required. One for interior plumbing work and the second for the utility connectors. Plumbing inspectors have since been cross trained to do both inspections and a combined plumbing is now possible. A number of logistical issues (application changes, IIT changes, fee adjustments, notices, etc.) still need to be addressed prior to implementation and a July 1, 2011 target date has been established.                    |
| PER        | 21      | line process to gain approval to install a propane tank is too complicated. Site  | Reevaluate process and procedures for temporary use, changes to use and minor site improvements/changes (i.e. accessory structures, signs, and propane tanks).   | М                               | CD                        |                                 |   |
| PER        | 22      | Need to process additional application types via the walk through process.  This includes tenant fit out projects both on well & septic and those on public water / sewer. All applications should be processed and reviewed at one location.           |  | S                               | CD, DUSWM, HD             |                                 | UNDERWAY: Additional application types are being considered to be eligible for the walk-thru process.   |
| PER        | 23      |   | Reevaluate process and procedures for temporary use, changes to use and minor site improvements/changes (i.e. accessory structures, signs, and propane tanks).   | М                               | CD                        |                                 |   |
| PER        | 24      | Recommendations from the FCBA relative to building code changes need to be  | Improve communication and interaction between the County, the public, and the development community to be more transparent regarding changes to policy and procedures of the building code and County ordinances.  | L                               | CD                        |                                 | COMPLETED: This is a statement that is refelctive of the oveall effor that has undertaken with this BFIA. The FCBA have been routinely consulted on a number of issues and initiatives to better understand their concerns and consider their input. The Planning and Development Review Outreach Meetings have been increase to every other month.   |
| PER        | 25      | lit is unreasonable to require a permit (and submit 10 copies of a site plan) for a   | Reevaluate process and procedures for temporary use, changes to use and minor site improvements/changes (i.e. accessory structures, signs, and propane tanks).   | М                               | CD                        |                                 |   |
| PER        | 26      | The duplicate process of DUSWM providing an additional inspection to confirm the plumbing fixtures that were permitted to be installed were actually  | Evaluate and revise existing processes whereby code, health department and DUSWM requirements associated with plumbing fixtures is refined to accommodate the needs of each agency (and addresses illegal installation of fixtures, i.e., no plumbing permit), while ensuring the permittee is aware of same (earlier) at the beginning of the process. Consider training of plumbing inspectors to perform this function. | L                               | DUSWM                     | CD, HD                          |   |
| PER        | 27      | the cost of obtaining a building permit. Many tenants aren't aware of how   | Participate in other coordinated agency outreach efforts to educate property owners/developers, including website FAQs, regarding the creation of leases where a tenant fit-out involves additional fixtures.  | М                               | DUSWM                     | CD, HD                          | UNDERWAY: Meeting scheduled for 7/29/11 with Health Department and DUSWM representatives.   |
| PER        | 28      | The requirement for tap fees to be paid at DUSWM's facility at Metropolitan Court is very inconvenient to applicants and delays permit issuance.  | Evaluate processes and procedures (within Hansen) to enable DUSWM capacity (and meter) fees to be calculated, beginning first with residential construction and paid either at 30 N. Market or 4520 Metropolitan Court. Following successful implementation of residential application, non-residential applications will be evaluated.  | M<br>L*<br>*For non-residential | DUSWM                     | CD, Finance<br>CD, HD, Finance* | UNDERWAY: [Similar to Issue AAP-19 above] DUSWM, CD and IIT met on March 7, 2011 to discuss options and feasibility of paying residential fees at 30 N. Market (action is being taken to allow payment at Treasury).  |
| PER        | 29      | The requirement for on-site water and sewer to be 100% complete and operational prior to the release of a building permit is unreasonable and a very strict requirement of the County. This is not required any place else in the State.                | Evaluate Sec. 1-16-106 of the County Code, along with Environment Article 9-512 and consider changes.  | L                               | DUSWM, County<br>Attorney | HD                              | UNDERWAY: DUSWM & CD met on April 26, 2001 to discuss.  |
| PER        | 30      | applications in order for DUSWM to calculate fees. This adds cost and delays to issuing the permit since this isn't performed at the permitting office.   | Evaluate and revise existing processes whereby the timing of additional plans is known earlier in the process to facilitate permit issuance. Consider the receipt of DUSWM-needed plans via "digital" media (*.PDF format) to reduce printing costs of applicants.   | L                               | DUSWM                     | CD                              | UNDERWAY: DUSWM & CD met on April 26, 2001 to discuss.  |
| PER        | 31      | There is no policy to refund permit fees for the Health Department or DUSWM in cases where the work is not completed or even when the permit is denied or application suspended.  | Review policies and  | М                               | HD, DUSWM                 | CD, Finance                     | UNDERWAY: for fees paid at HD there are procedures in place for refunds; for HD fees paid at CD a written procedure will be developed. HD does not refund fees once review or inspection has been done. DUSWM refunds capacity fees when a building permit is voided. DUSUM policy allows refunds once the permit is void, assuming no plumbing was done prior to void. Working with CD to determine if all refunds can be issued on one check vs. each department doing their own. |
| PER        | 37      | Eliminate plumbing fixture fees and any related use fee associated with plumbing fixture count if/when an added fixture exceeds the requirements of building code and reasonably does not contribute to an increase in consumption of utility services. | See PER-34.  | L                               | DUSWM                     | CD                              |   |

| Issue Type | e Issue # |  | Course of Action  | Priority | Lead Agency | Support Agency | Status  |
|------------|-----------|--|---|----------|-------------|----------------|---|
| PER        | 33        | The required Industrial Waste Survey form by DUSWM is far too complicated and unnecessary in many applications.  | Appears to be the same as PER-8.  | M        | DUSWM       |                | UNDERWAY: Internal review and update of the Industrial Wastewater Pretreatment Ordinance along with review of the application form. DUSWM requires the completion of the IWS to keep contact information for industrial users current and determine which, if any, users have the potential to adversely affect the wastewater treatment plant and environment. The current IWS form is very comprehensive in nature because it must address all business types ranging from restaurants to industrial manufacturing. Previous revisions of the form have attempted to minimize the information required by each applicant. Additional input on the form itself will be solicited at the planned DUSWM Pretreatment Outreach Meeting later this summer. |
| PER        | 34        | The capacity fees charged by DUSWM are unreasonably high. It is not uncommon for this fee to be several thousand dollars when something simple such as a single toilet is being installed. This fee significantly exceeds the cost of construction and other project costs. This is particularly a hardship when plumbing fixtures are installed as a convenience for the business (i.e. an extra toilet, hand sink, etc.) and not required by code. | Participate in other outreach efforts to educate, but also understand and investigate specific instances where this may have occurred and evaluate what, if any, revisions to the <i>Water and Sewer Rules and Regulations</i> may be considered. | L        | DUSWM       | HD             |   |
| PER        | 35        | A fee should not be charged for Soil Conservation District when they do not perform a review or an inspection (ex. New dwelling applications, Ag Building zoning certificate, etc)   |   | М        | CD          | State, CAO     |   |
| PER        | 36        | A Soil Conservation District fee is charged for every building permit even though a review is not performed. Consider eliminating this fee.  |   | М        | CD          | State, CAO     |   |
| PER        | 37        | The certificate of occupancy issuance process in municipalities needs to be simplified.  |   | S        | CD          |                | COMPLETED: This issue has been addressed. Certificates are issued electronically to the Towns, reducing the process by days. process.   |
| PER        | 38        | Initiate a procedure that allows refunds to be issued in the case of an over payment from pre written checks or otherwise.   |   | S        | CD          |                | COMPLETED: We have re-evaluated our procedures with regard to customers presenting checks for payments that exceed the actual amount due. Prior, we did not issue refunds. A policy has been implemented where refunds of overpayments can now be made by the County Treasurer's Office at 30 North Market Street.  |
| PER        | 39        |  |   |          |             |                |   |
|            |           | Site Plans - SPL   |   |          |             |                |   |
| SPL        |           | Simplify the site plan requirements for change of use applications that are allowed by the Zoning Ordinance.   | Reevaluate process and procedures for temporary use, changes to use and minor site improvements/changes (i.e. accessory structures, signs, and propane tanks).  | S        | CD          |                | COMPLETED: This issue has been addressed in the Expedited Commercial Permit Process presented February 3, 2011.   |
| SPL        | 2         | The parking, lighting and landscaping requirements should not be required to be met on existing sites. Consider a threshold where they should apply, such as when more than 50 % of a site is being redeveloped.   | Evaluate the implementation of parking, loading, lighting, and landscaping requirements for sites that are proposing minor amendments or improvements, expansion, and redevelopment.  | М        | CD          |                | UNDERWAY: Policies and procedures have been drafted to address this issue and are under final review.   |
| SPL        | 3         | Revise site plan requirements to accept a simplified plan for simple submissions such as signage changes, accessory structures, propane tanks, generator pads, etc   | Reevaluate process and procedures for temporary use, changes to use and minor site improvements/changes (i.e. accessory structures, signs, and propane tanks).  | М        | CD          |                |   |
| SPL        | 4         | Simplify the site plan requirements so that field changes that need to be reflected on a revised plan can be submitted as a "red-line" or an "as-built" condition. Allow them to be processed during the site compliance inspection and reviewed and approved during that process and prior to occupancy but without the requirement to submit a formal revision or fee.   | Reevaluate process and procedures for field changes, improvement plans and as-builts.   | М        | CD          |                |   |
| SPL        | 5         | Landscaping substitutions should not require a revised site plan.  | Evaluate the implementation of parking, loading, lighting, and landscaping requirements for sites that are proposing minor amendments or improvements, expansion, and redevelopment.  | М        | CD          |                | UNDERWAY: Policies and procedures have been drafted to address this issue and are under final review.   |
| SPL        | 6         | Not all site plan applications should require an APFO and FRO review or be required to submit and pay for exemption requests.  |   | М        | CD          |                |   |
| SPL        | 7         | The applicant obligations to complete an Industrial Waste Survey are burdensome and excessive.   | See PER 8   | M        | DUSWM       |                | UNDERWAY: Internal review and update of the Industrial Wastewater Pretreatment Ordinance along with review of the application form. DUSWM requires the completion of the IWS to keep contact information for industrial users current and determine which, if any, users have the potential to adversely affect the wastewater treatment plant and environment. The current IWS form is very comprehensive in nature because it must address all business types ranging from restaurants to industrial manufacturing. Previous revisions of the form have attempted to minimize the information required by each applicant. Additional input on the form itself will be solicited at the planned DUSWM Pretreatment Outreach Meeting later this summer. |

| Issue Type   Issue # |   | Course of Action   | Priority | Lead Agency | Support Agency   | Status  |
|----------------------|---|--|----------|-------------|------------------|---|
| SPL 8                | Eliminate site plan submittal and significantly reduce time associated with change of tenant or change of use in any commercial zone where the use is a permitted use under zoning and especially where the change of tenants involves no change of use.  |  | S        | CD          |                  | COMPLETED: This issue has been addressed in the Expedited Commercial Permit Process presented February 3, 2011. Site plan requirements have been eliminated and we have initiated a walk thru process that has reduced the approval time by weeks.  |
| SPL 9                | There is no rationale for requiring a site plan submittal for in-kind replacement of building or site features such as existing signage and building canopies.  |  | М        | CD          |                  |   |
| SPL 10               | Change of use applications should be simplified and potentially have different levels of approval and review, depending on the requested change and complexities.   |  | S        | CD          |                  | COMPLETED: This issue has been addressed in the Expedited Commercial Permit Process presented February 3, 2011. Simplified procedures for change of use applications have been implemented.   |
| SPL 11               | The process to gain approval to install a propane tank is too complicated. Site plan and other submittal requirements should not be required.   |  | М        | CD          |                  |   |
| SPL 12               | Site plans and improvement plans do not have a long enough approval timeframe.  |  | M        | CD          | DUSWM and others |   |
| SPL 13               | The parking, lighting and landscaping requirements need to be revised. All projects, especially those proposing expansion, should not be subjected to the same standards.   | Evaluate the implementation of parking, loading, lighting, and landscaping requirements for sites that are proposing minor amendments or improvements, expansion, and redevelopment. | М        | CD          |                  | UNDERWAY: Policies and procedures have been drafted to address this issue and are under final review.   |
| SPL 14               | Parking requirements for certain uses (offices uses, etc) need to be reviewed and revised. Our requirements have dropped to 2 ½ per, but the planning commission can approve more, however they need to be of impervious nature. This is unreasonable especially when users needing 4 per. This puts the County at a competitive disadvantage when users are looking for available surface parking. |  | М        | CD          |                  | UNDERWAY: Policies and procedures have been drafted to address this issue and are under final review.   |
| SPL 15               | The site plan submission requirements (Type I, II, III) of the Zoning Ordinance are overly burdensome and extremely expensive to have done. The achieve very little in terms of meeting the requirements needed for the review of zoning issues. This is even more burdensome for applicants wanting to expand or redevelop.  |  | S        | CD          |                  | COMPLETED: This issue has been addressed through several initiatives including an Ordinance approved on May 17, 2011 (effective May 28, 2011) that includes amendments to the zoning ordinance. The issue will also continue to be refined through the drafting of policies and procedures. |
| SPL 16               | Allow signage plans to be reviewed along with building permit and without the need to have a formal site plan review.   |  | S        | CD          |                  | UNDERWAY: As part of updated policies and procedures.   |
| SPL 17               |   |  |          |             |                  |   |
|                      | Subdivision - SUB  The requirement to construct common driveways prior to lot recordation is not  | T  |          |             | I                | T   |
| SUB 1                | reasonable.   |  | L        | CD          |                  |   |
| SUB 2                | Reconsider the development and subdivision restrictions on dead end roads.  |  | L        | CD          |                  |   |
| SUB 3                | Consider more than a 3 year application/approval period for combined preliminary / final plats or provide a process that allows for an extension.   |  | Ľ        | CD          |                  |   |
| SUB 4                | Explore the County's statutory obligation to review condo plats.  |  | L        | CAO         |                  |   |
| SUB 5                | Reconsider the elimination of the Farm Lot process of subdivision   |  | L        | CD          |                  |   |
| SUB 6                | Maximum lot size proposals  |  | L        | CD          |                  |   |
| SUB 7                | Make timing of submittal of zoning and subdivision text amendment requests more flexible and substantially shorten timeframe for text amendment review and approval.  | Reevaluate the current process for the submission of a zoning ordinance and subdivision ordinance text amendment request.  | Ĺ        | CD          |                  |   |
| SUB 8                | Existing Dead End Road- reevaluate section 1-16-236 layout.   | New issue logged 3/17/11   | L        | CD          |                  |   |
| SUB 9                | Addition Plats- Confirmatory Deed Draft to be reviewed by staff prior to approval as it creates a hardship. Is this necessary?  | New issue logged 3/17/11   | L        | CD          |                  |   |
| SUB 10               | Correction Plat- Section 1-16-6 (B) (1)- Original owner of original plat reference needs to be removed.   | New issue logged 3/17/11   | L        | CD          |                  |   |
| SUB 11               | Posting of signs on Minors (Public Notice)- Reconsider this requirement.  | New issue logged 3/17/11   | L        | CD          |                  |   |
| SUB 12               | Sight Distance-Driveway Separation- Reconsider the requirements   | New issue logged 3/17/11   | L        | CD          |                  |   |
| SUB 13               | Lot of Record Determination- Reconsider the process of determining subdivision rights. The county's current non-written rule does not look at the entire chain of title for the affected properties.  | New issue logged 3/17/11   | L        | CD          |                  |   |

| Issue Type | Issue # |   | Course of Action   | Priority | Lead Agency | Support Agency Status  |
|------------|---------|---|--|----------|-------------|--|
| SUB        | 14      | Reevaluate Plat Notes- Often redundant, unnecessary, documented elsewhere, of no assistance/importance to the final landowner/homeowner.  | New issue logged 3/17/11   | L        | CD          |  |
| SUB        | 15      | State Hwy. And outside review agencies need to review and comment in a timely manner.   | New issue logged 3/17/11   | L        | CD          |  |
| SUB        | 16      | Future Subdivision Regulation Revisions-Adequate time to review, adequate notice to the public and reasonable input from the public of proposed revisions.  | New issue logged 3/17/11   | L        | CD          |  |
| SUB        | 17      |   |  |          |             |  |
|            |         | Stormwater Management - SWM   |  |          | I           |  |
| SWM        | 1       | SWM regulations for simple projects should be streamlined so the 3 separate plans are not required. There should be a different process than the one that is used for large development applications and the revised process should be at a much lower rate.  | Evaluate possible streamline SWM review for projects that require minor disturbances for sites that are proposing minor amendments or improvements, expansion, and redevelopment.  | S        | CD          | COMPLETED: This issue has been addressed. An Ordinance that amended the SWM regulations was approved on March 1, 2011. The process is now streamlined and review fees have been reduced approximately 60%.   |
| SWM        | 2       | SWM regulations for small commercial projects (say $<$ 1.5 acres) have very few options in dealing with SWM.  | Evaluate whether other methods (i.e. fee-in-lieu, off-site mitigation) may be provided to mitigate SWM requirements for small lots or for projects that require minor disturbance. | L        | CD          | UNDERWAY: A workgroup has been established to review the County's SWM requirements. A news release announcing this initiative was sent out May 17, 2011.   |
| SWM        | 3       | Evaluate storm water management requirements relating to farm or Agriculture properties   | Evaluate need or level of review for SWM and water resource conservation related to agricultural activities and properties.  | L        | CD          | UNDERWAY: A workgroup has been established to review the County's SWM requirements. A news release announcing this initiative was sent out May 17, 2011.   |
| SWM        | 4       | Evaluate water resource conservation plans relating to farms or Agricultural properties   | Evaluate need or level of review for SWM and water resource conservation related to agricultural activities and properties.  | L        | CD          | UNDERWAY: A workgroup has been established to review the County's SWM requirements. A news release announcing this initiative was sent out May 17, 2011.   |
| SWM        | 5       | Requirements to mitigate stormwater run-off impacts or buffer streams in excess of requirements of State and/or Federal bodies and on a schedule accelerated over those of State and/or Federal Bodies.   |  | L        | CD          | UNDERWAY: A workgroup has been established to review the County's SWM requirements. A news release announcing this initiative was sent out May 17, 2011.   |
| SWM        | 6       | Environmental Site Design (ESD) criteria are excessively costly and unreasonable for small single family lots. In a related vein the requirement for a roof drainage plan as a basis for placement of rain barrels or rain gardens adds excessively to home cost.   | Evaluate need or level of review (streamline review) of Environmental Site Design (ESD) for single family lots.  | L        | CD          | COMPLETED: This issue has been addressed. See SWM-8.   |
| SWM        | 7       | Lack of standard notes for individual lot storm water plans gives addressing itself specifically to storm water management plans plan review. Additionally too many plan notes required that have nothing to do with plan implementation. For example: "These plans are designed in accordance with ESD to the BMP". Solutions: Prepare standard notes, confined to what is essential for plan implementation.  |  | L        | CD          | UNDERWAY: A workgroup has been established to review the County's SWM requirements. A news release announcing this initiative was sent out May 17, 2011.   |
| SWM        | 8       | Re-examine and revise County adoption of MDE's model stormwater code. For example: Requirement for 3 plan submittals of storm water plans for individual lot results in County review costs being almost three times cost of licensed engineer preparing plan initially. Additionally, up to weeks of County review time can be consumed for each plan submittal. Solutions: reduce plan submittals to 2 or 1 and rely upon seal of licensed P.E. as evidence overhead expense requirements have been satisfied, saving both time and staff that code |  | S        | CD          | COMPLETED: This issue has been addressed. An Ordinance that amended the SWM regulations was approved on March 1, 2011. The process is now streamlined and review fees have been reduced approximately 60%. Significant time savings have been recognized as well and greater reliance on the licensed applicant has been achieved. |
| SWM        | 9       | For lot sizes under 10,000 sf and in other situations affected by soil types and slopes, management of storm water on-lot can not be done, a certain percentage of a lot's storm water management improvements to be located within roadway rights-of-way. (See Montgomery County practice.)  |  | L        | CD          | UNDERWAY: A workgroup has been established to review the County's SWM requirements. A news release announcing this initiative was sent out May 17, 2011.   |
| SWM        | 10      | Adopt County-wide fee for design and implementation of storm water plans on a watershed basis, instead of individual lot basis. For many areas of County, soil types and topography make on-lot management of storm water run-off physically and economically impractical.  |  | L        | CD          | UNDERWAY: A workgroup has been established to review the County's SWM requirements. A news release announcing this initiative was sent out May 17, 2011.   |
| SWM        | 11      | Environmental Site Design (ESD) criteria is unreasonable for small single family lots. They should not be required to go thru 2 reviews.  | Evaluate need or level of review (streamline review) of Environmental Site Design (ESD) for single family lots.  | L        | CD          | COMPLETED: This issue has been addressed. See SWM-8.   |
| SWM        | 12      | SWM regulations are a hardship. Underground devices, etc. makes a project too costly. Processes need to be adjusted and possibly improved but changing regulations are needed too and that may take time and be beyond the level of authority locally.  |  | L        | CD          | UNDERWAY: A workgroup has been established to review the County's SWM requirements. A news release announcing this initiative was sent out May 17, 2011.   |

| Issue Type | e Issue # |   | Course of Action   | Priority | Lead Agency  | Support Agency | Status   |
|------------|-----------|---|--|----------|--------------|----------------|--|
| SWM        | 13        | The SWM regulations and processes need to be improved. Separate fees, plans, etc for smaller projects vs. the 3 plan types for larger projects.   |  | S        | CD           |                | COMPLETED: This issue has been addressed. An Ordinance that amended the SWM regulations was approved on March 1, 2011. Separate fees and single plans are now allowed for smaller projects.  |
| SWM        | 14        |   |  |          |              |                |  |
|            |           | General - GEN   |  |          |              |                |  |
| GEN        | 1         | Development approval expiration dates and deadlines should be extended based on the continuation of poor economic conditions and the expectation that development regulations are going to be revisited.  | Evaluate the need to extend the adopted Ordinance No. 09-23-527, entitled "Extension of Certain Development Approval Periods and Deadlines" for approved development applications and increasing approval and extensions periods for new development applications. | S        | CD           |                | COMPLETED: This issue has been addressed. An Ordinance was approved on March 1, 2011 that extends vesting periods for development applications an additional 3 years.  |
| GEN        | 2         | A driveway fee should not be charged, when an application is made for a building permit, for closed section roads when the construction and inspection is done by DPW inspectors under the PWA/Surety and inspection fees paid thru that process.   |  | S        | CD           | DPW            | COMPLETED: Resolution 11-12 was approved by the BOCC on May 26, 2011. The Resolution approved an alternative fee schedule that eliminates the driveway permit fee when the apron was constructed under a PWA or a previously approved closed section public road.                      |
| GEN        | 3         | Non residential structures, such as a storage sheds or open pavilions, should not be required to pay excise tax so long as there is a primary structure on the property.  |  | М        | Finance      | Finance, CAO   |  |
| GEN        | 4         | Eliminate the annual renewal fee for businesses that have security alarms.  |  | М        | CD           |                | COMPLETED: A BOCC public hearing and decision was held July 14, 2011 that eliminated the annual renewal fee for businesses that have security alarms.  |
| GEN        | 5         | Allow customers to access and use County computers to look up permit information, assessment information, etc   |  | L        | CD           | IIT            |  |
| GEN        | 6         | Period of validity for approved preliminary plans and final site Improvement Plans that are at risk of expiration should be extended for a period of at least 3 years to reflect adjustment for temporary unforeseen consequences of economic downturn as relates to market feasibility and availability of financing required for plan implementation.   |  | S        | CD           |                | COMPLETED: This issue has been addressed. An Ordinance was approved on March 1, 2011 that extends vesting periods for development applications an additional 3 years.  |
| GEN        | 7         | In guaranteeing completion of public improvements, use of surety bonds should be accepted as an alternative to letters of credit. Frederick County is one of put 2 of 22 Maryland counties that does not accept surety bonds as guarantees for public works agreements. Both cost and ease of procuring security bonds is less demanding than for LOC. Even municipalities within the County will accept surety bond guarantees whereas County will not.  | Develop process to accept bonds in lieu of letters of credit by verifying the Surety Bond Resolution   | Ĺ        | DPW          | DUSWM, CAO     | UNDERWAY: DPW - Working with DUSWM and the County Attorney's office to develop a process for accepting bonds in lieu of Letters of Credit. County Attorney's office is revising Surety Bond Resolution. Ongoing.  DPW - County Attorney's Office is still revising.                    |
| GEN        | 8         | Work to remove widely shared perception that economically harmful BOCC decisions regarding water/sewer classifications and comp plan zoning and transportation designations are a reflection of "payback" to applicants or their representatives holding views unpopular with a majority of the BOCC.   |  | S        | CD           |                | COMPLETED: This is a statement on the culture, policy and perceptions of a Board at the time of decision making. The Actions taken are refelctive of the oveall effor that has undertaken with this BFIA.  |
| GEN        | 9         | Each prospective land use being considered in a regional Comp Plan should be evaluated in light of projected future needs and consistency with optimizing use of existing infrastructure, rather judging such possible land uses in light of current APFO status.   |  | S        | CD           |                | COMPLETED: This is a statement on the culture, policy and perceptions of a Board at the time of decision making. The Actions taken are refelctive of the oveall effor that has undertaken with this BFIA.  |
| GEN        | 10        | General: Accomplish a change in staff orientation from one of "Why should I help you?" to "How can I help you?" and mean it. Staff possessing an attitude of rendering service to the public should be given authority and encouraged to exercise judgment to address and solve problems. In the event of conflicting interpretations or requirements among County review agencies there should be an individual designated as having responsibility to resolve such situations whose decisions would be binding on the respective agencies and would serve as precedent for future similar situations. | Review the customer service process and procedures to be more customer friendly, provide better customer service, address public concerns/questions, and provide more flexibility in decision making.  | S, M, L  | All Agencies |                | COMPLETED: This is a statement on the culture, policy and perceptions of a Board at the time of decision making. The Actions taken are refelctive of the oveall effor that has undertaken with this BFIA It is also evident in the recent busines satisfaction survey sent out by OED. |
| GEN        | 11        | Process for notification of builders/contractors of actual or pending changes to building code needs improvement.   | Improve communication and interaction between the County, the public, and the development community to be more transparent regarding changes to policy and procedures of the building code and County ordinances.  | L        | CD           |                |  |
| GEN        | 12        | Length of time for validity of plans too short, especially given increasing complexity of design issues and regulation and forecasts for extended economic recovery.  |  | М        | CD           | DUSWM, CAO     |  |
| GEN        | 13        | Re-examination of Impact Fees - Level compared to other counties; school design standards and indexing for increases in school construction costs.  Review and roll back summer 2010 school impact fee increases which were increased without justification.  |  | S        | Finance      | CD             |  |
| GEN        | 14        | Lack of proportion/scale in Impact Fees is counter-productive to presumed County encouragement of affordable housing.   |  | S        | Finance      | CD             |  |

| Issue Type | Issue # |   | Course of Action   | Priority | Lead Agency  | Support Agency       | Status  |
|------------|---------|---|--|----------|--------------|----------------------|---|
| GEN        | 15      | Period for builder holding an affordable home available for an income- eligible buyer should be reasonably limited.   |  | М        | Housing      |                      | UNDERWAY: CDD & Housing met with staff/industry stakeholders on May 3, 2011 to identify initial approaches to re-assessing the MPDU program altogether and met again on 5/18.   |
| GEN        | 16      | For new 2010 Sediment Control Regulation implementation, the recommendation is that "grandfathering" from application of the 2010 regulations be granted automatically to those plans having Preliminary Plan Approval as of the date when the 2010 Sediment Control Regulations were adopted.  |  | М        | CD           |                      |   |
| GEN        | 17      | Collection of school and library impact fees substantially in advance of designated impact existing   |  | S        | Finance      | CD                   |   |
| GEN        | 18      | Review and revise as appropriate County "Development Review" fee structure and "Water & Sewer Inspection Fee" structure.  |  | Μ        | CD, DUSWM    | HD and others        | UNDERWAY: Development Review Fee schedule is being reviewed and adjustments will be proposed.   |
| GEN        | 19      | Targeted user groups should be established to address concerns and issues that don't necessarily apply to all projects (i.e. new residential construction, non residential construction, large development projects, small development projects, etc). Gary and Laurie should work with the Chamber of Commerce, FCBA and others to establish user groups and feedback should be funneled back through Gary and Laurie. |  | S        | CD           |                      | COMPLETED: This issue has been addressed. Targeted user groups have been established by the Chamber of Commerce, FCBA and County staff to address issues including but not limited to APFO, Site plans, SWM, and builder and contractor issues. Frequent meetings have been held and regular meeting will be established.   |
| GEN        | 20      | Establish a task force, and Charter the group, from those represented at the Nov. 22 meeting to identify ways to cut down on approval timeframes.   |  | ι        | CD           |                      |   |
| GEN        | 21      | lattitude of "how can we heln" and "what can we do to get your project  | Review the customer service process and procedures to be more customer friendly, provide better customer service, address public concerns/questions, and provide more flexibility in decision making.              | S, M, L  | All Agencies |                      | UNDERWAY: The reorganization of the Community Development Division will create additional staff interaction and improved customer service. This course of action will evolve to deal with specifically identified improvement areas over time.  |
| GEN        | 22      | Established policies have almost taken away the ability to be flexible.   | Review the customer service process and procedures to be more customer friendly, provide better customer service, address public concerns/questions, and provide more flexibility in decision making.              | S, M, L  | All Agencies |                      | UNDERWAY: The reorganization of the Community Development Division will create additional staff interaction and improved customer service. This course of action will evolve to deal with specifically identified improvement areas over time.  |
| GEN        | 23      | Become more customer-oriented.  | Review the customer service process and procedures to be more customer friendly, provide better customer service, address public concerns/questions, and provide more flexibility in decision making.              | S, M, L  | All Agencies |                      | UNDERWAY: The reorganization of the Community Development Division will create additional staff interaction and improved customer service. This course of action will evolve to deal with specifically identified improvement areas over time.  |
| GEN        | 24      | Regulations are not sensitive to businesses that want to expand.  | Evaluate the site plan and permitting process to allow for fast-track reviews for projects with little to no impact, expansion of existing businesses.   | S, M, L  | All Agencies |                      |   |
| GEN        | 25      | Water/Sewer Plan designations must be used as a <u>positive</u> planning tool and not a way that is harmful to applicants and property owners.  |  | L        | CD           |                      | COMPLETED: This is a statement on the culture, policy and perceptions of a Board at the time of decision making. The Actions taken are refelctive of the oveall effor that has undertaken with this BFIA. As an example, staff are taking a number of amendments through the triennial water and sewer update to address certain specific issues that will have positive affects on business opportunities. |
| GEN        | 26      | The validity periods must be longer, APFO and others.   |  | М        | CD           | DUSWM, others        |   |
| GEN        | 27      | Lack of scaleability for Impact Fees hurts affordable housing. For example a 1,500 sq. ft. single family house pays same Impact Fee as a 10,000 sq. ft. single family house. Perhaps there should be a sliding scale based on sq. footage and not just unit type.   |  | S        | Finance      | CD                   |   |
| GEN        | 28      | Better communication needs to be established so that smaller builders and subcontractors can find out about code changes. Maybe consider more info at the customer service counter or send an email blast with a web link.  | Improve communication and interaction between the County , the public, and the development community to be more transparent regarding changes to policy and procedures of the building code and County ordinances. | L        | CD           | PIO                  |   |
| GEN        | 29      | Issues need to get resolved at the lowest possible level.   |  | S, M, L  | All Agencies |                      |   |
| GEN        | 30      | Regularly scheduled meetings with the private sector would be helpful in order continue productive lines of communication.  | Improve communication and interaction between the County, the public, and the development community to be more transparent regarding changes to policy and procedures of the building code and County ordinances.  | М        | CD           | HD, DUSWM and others | COMPLETED: Planning and Development Review Outreach Meetings have been increased to every other month. Staff have also been open to more informal meetings as issues arise on a given topic or subject area, often developing quick informal workgroups with various stakeholders.  |

| Issue Type Issu | #   | Course of Action   | Priority | Lead Agency | Support Agency | Status  |
|-----------------|---|--|----------|-------------|----------------|---|
| GEN 31          | Significantly reduce permit review time by eliminating County staff review of matters designed and covered under the certification and seal of a licensed design professional. See same note regarding addressing itself specifically to storm water management plans.  |  | М        | CD          |                |   |
| GEN 32          | There needs to be an improved process that allows for the private sector or those in the industry to make changes through the submission of a text amendment.   | Reevaluate the current process for the submission of a zoning ordinance and subdivision ordinance text amendment request.  | L        | CAO         | CD             | COMPLETED: This issue ws brought before the BOCC on July 28, 2011 as part of the Priority 2 Zoning Text Amendments. The BOCC recognized that the current process is actually better as it allows any constituent to solicit a request to the BOCC and the BOCC will decide if it is something that should be further examined/developed as a potential amendment. This process saves staff/board time, reduces fees to the applicant and eliminates unnecesary public hearings for a proposal that otherwise does not have some general support to proceed. |
| GEN 33          | Make timing of submittal of zoning and subdivision text amendment requests more flexible and substantially shorten timeframe for text amendment review and approval.  | Reevaluate the current process for the submission of a zoning ordinance and subdivision ordinance text amendment request.  | L        | CAO         | CD             | COMPLETED: This issue ws brought before the BOCC on July 28, 2011 as part of the Priority 2 Zoning Text Amendments. The BOCC recognized that the current process is actually better as it allows any constituent to solicit a request to the BOCC and the BOCC will decide if it is something that should be further examined/developed as a potential amendment. This process saves staff/board time, reduces fees to the applicant and eliminates unnecesary public hearings for a proposal that otherwise does not have some general support to proceed. |
| GEN 34          | The requirements for DUSWM utility easements, specifically extreme width and zero tolerance for landscaping, are not sensitive to good site design particularly in the more urban designed communities.   | Evaluate what constitutes "good site design in urban communities" while respecting the importance of the underground water and sewer infrastructure, which may involve key outreach players. | L        | DUSWM       | CD             |   |
| GEN 35          | The requirement for water / sewer to be within 90 days of completion prior to recording a lot is unreasonable and a very strict requirement of the County. This is not required any place else in the State.  | Evaluate Sec. 1-16-106 of the County Code, along with Environment Article 9-512 and consider changes.  | L        | DUSWM       | CAO            | UNDERWAY: DUSWM: See PER 29. Proper safeguards/processes are necessary to ensure all public water and sewer infrastructure are installed and operational so that when the lots are recorded and then sold, a prospective buyer has the ability to obtain a building permit pursuant to State law. CAO: Staff has met to discuss possible changes to 1-16-106, and is contacting the business community representatives for further discussion.  |
| GEN 36          | The modified PWA process for on-site water / sewer construction is very costly and burdensome and provides little benefit to the County.  | Evaluate process and develop alternate that may fall under plumbing code.  | М        | CDD/DPW     | DUSWM          | UNDERWAY: DPW has met with CDD to review this process and develop an alternative. DPW has a meeting with CDD and DUSWM on May 9, 2011 to discuss. Ongoing.  DPW - Meeting was held on May 23rd. CDD will be setting up a meeting with Land Use Council to discuss.  |
| GEN 37          | Final plat recordation made conditional upon water/sewer connections existing at property line of each lot to be recorded. Similar condition present nowhere else in Maryland. Delays on-set of home sales and construction by six months for typical new home subdivision. Increases risk and demand on resources.   | r-See GEN 35   | М        | DUSWM       | CAO, CD        | UNDERWAY: Staff has met to discuss possible changes to 1-16-106, and is contacting the business community representatives for further discussion.   |
| GEN 38          | Requirement for soil compaction testing on all excavation and backfill operations within public easements and roadway rights of way. Cost for geotech services typically will run \$4-5k/mo for 6-12 month period for site infrastructure installation. Ultimately, though, the test for adequate soil compaction of roadway is proof-rolling, which means that geo-tech testing in such areas is a needless and wasteful expenditure of financial resources. |  | L        | DPW         | DUSWM          | UNDERWAY: DPW will be meeting with DUSWM and then other external associations to review and develop a solution.  DPW - 6/1/11 - No change in status   |
| GEN 39          | Determine rationale for requirement that residential sewer and water lateral connections be covered with 2 feet of clean aggregate fill.  |  | S        | CD          |                | COMPLETED: Proper bedding and backfill is required per section 306.3 of the plumbing code. The code also has an amendment that specifies the backfill must be at least 2' cover of 3/4" or smaller crusted stone. This was done to eliminate the need to have someone in a ditch to tamp the lifts and to eliminate the need to have inspection presence during the backfill operation.   |
| GEN 40          | The new interpretation by the Health Department and the County Attorney's Office that the 5,000 gallon / day septic capacity is inclusive of not only the holding tank / field but all lines, etc is unreasonable. It results in significant project costs and delays as it forces an applicant to go through a water / sewer plan amendment process. This interpretation is unique to Frederick County.  |  | М        | HD          | CAO            | UNDERWAY: CD and HD are coordinating on updating general policies and definitions in the County W & S Plan which will be reviewed by CAO.   |

| Issue Type   Issue # |   | Course of Action  | Priority | Lead Agency | Support Agency | Status  |
|----------------------|---|---|----------|-------------|----------------|---|
| GEN 41               | The requirement to install a 1,600 gallon grease trap is unreasonable. The requirement to install grease traps outside is unreasonable. Although a waiver process has been established, the Health Department and DUSWM rarely approve these requests process to get a waiver.  |   | M        | CD          | HD and DUSWM   | UNDERWAY: Staff has reviewed the requirement to require a 1,600 gallon grease trap in all cases and agrees it is unreasonable. A proposed amendment to eliminate this requirement from the plumbing code was presented to the Advisory Plumbing Board on May 26, 2011 and it was supported. A worksession with the BOCC will be scheduled for further guidance. |
| GEN 42               | The process required by the County for a private developer to install on site private water and sewer infrastructure is very unreasonable and unique (only in Frederick County). It is very expensive and takes a very long time to meet requirements to get plans approved, post Letters of Credit, record easements and begin construction on the front end then to pay all the inspection fees and get the Letters of Credit released on the back end. | See item GEN 36   | М        | DPW         | DUSWM          |   |
| GEN 43               | The MPDU Ordinance needs to be updated. If people are not qualified to take occupancy of an MPDU, then the lots may remain vacant for a very long period of time. Also, need to reevaluate when MPDU's should be required. Is there a better trigger mechanism?   |   | L        | Housing     |                | UNDERWAY: CDD & Housing met with staff/industry stakeholders on May 3, 2011 to identify initial approaches to re-assessing the MPDU program altogether. Next meeting is 5/18.   |
| GEN 44               | The role of SCD needs to be reevaluated to eliminate overlapping responsibilities, improve efficiency and timeliness of reviews/approvals and eliminate unnecessary costs.  |   | M        | CAO         | CD             | UNDERWAY: This is a matter of State law, and cannot be changed by the County alone. Any changes will need to be part of the County legislative package for the 2012 General Assembly. Staff will meet to determine recommendations for changes to SCD.  |
| GEN 45               | Based on the current solicitation procedures of the Frederick County Purchasing Dept., local firms will never get a fair shot at participating in publicly funded projects. Frederick County Government is sending money out of the county to pay for projects that could easily be completed by local Architects, Engineers, and Contractors.  | New issue logged 3/17/11  | М        | Purchasing  | DPW<br>DUSWM   | UNDERWAY: This issue is currently being reviewed by listed agencies.  DPW should be listed as the lead agency with DUSWM as a supporting agency. This issue is currently being reviewed by both agencies. This is now GEN 49.  DPW - On hold until outcome of new PIA with Third Party Inspection pilot program.  |
| GEN 46               | Reduce or eliminate plan review comments received on 2nd or 3rd review that should have been made during 1st review.  | New issue logged 3/17/11  | L        | CD          |                |   |
| GEN 47               | Communication and coordination with Soil Conservation District must be improved. SCD plan reviews must be consistent with ECS interpretation of the regulations.  | New issue logged 3/17/11  | L        | CD          |                |   |
| GEN 48               | Implement a "Fast Track System" to allow pay and go system for expedited plan review.   | New issue logged 3/17/11  | L        | CD          |                |   |
| GEN 49               | DCMI construction inspection fees must be adjusted downward to reflect current construction market conditions. Current fee structure is artificially high.  | New issue logged 3/17/11  | М        | DPW         | DUSWM          | UNDERWAY - Issue is being reviewed by both agencies.  |
| GEN 50               | Right-of-way requirements for utility easements and road right-of-ways must be defined. Currently individual agencies are conflicted as to what is and is not permitted within these right-of-ways. As an example, Planning requires perimeter landscaping within 30-foot W&S easement whereas DUSWM does not permit trees within their easement.   | New issue logged 3/17/11  | L        | CD, DUSWM   |                |   |
| GEN 51               | Declarations and Releases of easements (FRO, SWM, Water and Sewer) should be more efficient when done in the usual course of business.  | Create standardized forms for declarations and releases of easements and have them approved by the BOCC for administrative signature by the BOCC President. | L        | CAO         | CDD, DUSWM     | UNDERWAY: Standard release forms have been drafted and sent to Staff for review and comment. Standard declaration forms have been used for years; need BOCC to "bless" them for administrative signature under certain conditions.  |
| GEN 52               | Temporary grading easements should be approved more efficiently and should not require full BOCC approval.  | Create standardized temporary grading easement forms for approval by BOCC for administrative signatures.  | L        | CAO         | CDD, DUSWM     |   |
| GEN                  | Zoning - ZON  |   |          |             |                |   |
| ZON 1                | Consider changing the minimum lot size requirements in the RC zone from 10 acres back to 5 acres.   |   | L        | CD          | CAO            |   |
| ZON 2                | Revisit the uses allowed in both the Ag and RC zoning districts.  |   | L        | CD          | CAO            |   |
| ZON 3                | Consider allowing proposed buildings that are intended to be used for agricultural purposes, to be considered an <i>Agricultural Building</i> (and thereby exempt from the building code and the associated fees) if the property is zoned Ag or RC and is less than 25 acres. Currently this is allowed only when zoned Ag and greater than 25 acres from the Zoning Ordinance.  |   | L        | CD          | CAO            |   |

| Issue Type Issue | #  | Course of Action  | Priority | Lead Agency | Support Agency | Status  |
|------------------|--|---|----------|-------------|----------------|---|
| ZON 4            | Revise the VC zoning regulations so the maximum building size is not restricted to 8,000 s.f. and recognize that all VC districts are not the same and should not be subjected to the same requirements. This is further problematic when dealing with an expansion or redevelopment project.  | TEVALUATE VI. 700100 district noundaries in certain growth areas and consider   | S        | CD          | CAO            | COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.  |
| ZON 5            | Concept plans should not be required for all projects in the VC zoning district and the setback requirements should be more flexible.  | Evaluate whether to remove the term 'plan' from existing text to provide flexibility in submission materials and permit 'concept review' at no charge possibly in combination with pre-application meeting  | S        | CD          | CAO            | COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.  |
| ZON 6            | Revise the Zoning Ordinance to allow for multiple structures on a lot.   | Review and evaluate whether to amend the Planned Industrial/Commercial Development Standards to apply to multiple structures on a single lot/permit same use structures.  | S        | CD          | CAO            | COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.  |
| ZON 7            | Provide more flexibility in the Zoning Ordinance to allow market demand to have some influence on the uses that are permitted, particularly in the MXD / ORI but in others as well.  |   | L        | CD          | CAO            | UNDERWAY: On February 24, 2011 BOCC initiated phased approach to update zoning ordinance. This item is included as a <b>Priority 3</b> -Staff will be scheduling this item for BOCC guidance  |
| ZON 8            | The current process to initiate a Zoning text amendment requires BOCC approval. Consider changing it back to the prior process which required only application / justification to the Planning Commission who in turn made a recommendation to the BOCC. The BOCC did not have to approve each request even before it was initiated and discussed. | Reevaluate the current process for the submission of a zoning ordinance and subdivision ordinance text amendment request.   | L        | CAO         | CAO            | COMPLETED: This issue ws brought before the BOCC on July 28, 2011 as part of the Priority 2 Zoning Text Amendments. The BOCC recognized that the current process is actually better as it allows any constituent to solicit a request to the BOCC and the BOCC will decide if it is something that should be further examined/developed as a potential amendment. This process saves staff/board time, reduces fees to the applicant and eliminates unnecesary public hearings for a proposal that otherwise does not have some general support to proceed. |
| ZON 9            | There needs to be an improved process that allows for the private sector or those in the industry to make changes through the submission of a text amendment.  | Reevaluate the current process for the submission of a zoning ordinance and subdivision ordinance text amendment request.   | L        | CAO         | CAO            | COMPLETED: This issue ws brought before the BOCC on July 28, 2011 as part of the Priority 2 Zoning Text Amendments. The BOCC recognized that the current process is actually better as it allows any constituent to solicit a request to the BOCC and the BOCC will decide if it is something that should be further examined/developed as a potential amendment. This process saves staff/board time, reduces fees to the applicant and eliminates unnecesary public hearings for a proposal that otherwise does not have some general support to proceed. |
| ZON 10           | Make timing of submittal of zoning and subdivision text amendment requests more flexible and substantially shorten timeframe for text amendment review and approval.   | Reevaluate the current process for the submission of a zoning ordinance and subdivision ordinance text amendment request.   | L        | CAO         | CAO            | COMPLETED: This issue ws brought before the BOCC on July 28, 2011 as part of the Priority 2 Zoning Text Amendments. The BOCC recognized that the current process is actually better as it allows any constituent to solicit a request to the BOCC and the BOCC will decide if it is something that should be further examined/developed as a potential amendment. This process saves staff/board time, reduces fees to the applicant and eliminates unnecesary public hearings for a proposal that otherwise does not have some general support to proceed. |
| ZON 11           | The recently adopted PDR regulations in the Zoning Ordinance are not sensitive to market conditions. Design elements such as alley's etc are being promoted / required when it may not make sense for the market.  |   | L        | CD          | CAO            |   |
| ZON 12           | The Zoning Ordinance is too difficult to understand. It should be simplified so the average person does not have to hire an attorney or spend a lot of money to understand. In addition, staff could be more helpful (and flexible) in interpreting the requirements.  | The zoning ordinance was already rewritten to simplify, it may take time to get used to the new layout. Staff has begun to develop policy/procedures for certain common sections that are used and will continue to do so as areas where users have difficulty understanding arise. | L        | CD          | CAO            | COMPLETED: Staff instructed to be helpful.  |
| ZON 13           | The parking, lighting and landscaping requirements of the Zoning Ordinance are extremely costly to a project. They also lead to other regulatory hurdles such as the new SWM regulations. They become even more of a hardship for applicants wanting to expand or redevelop a site.  | Evaluate the implementation of parking, loading, lighting, and landscaping requirements for sites that are proposing minor amendments or improvements, expansion, and redevelopment.  | L        | CD          | CAO            | UNDERWAY: Policies and procedures have been drafted to address this issue and are under final review.   |
| ZON 14           | The parking, lighting and landscaping requirements need to be revised. All projects, especially those proposing expansion, should not be subjected to the same standards.  | Evaluate the implementation of parking, loading, lighting, and landscaping requirements for sites that are proposing minor amendments or improvements, expansion, and redevelopment.  | L        | CD          | CAO            | UNDERWAY: Policies and procedures have been drafted to address this issue and are under final review.   |
| ZON 15           | Need to review and update lighting, landscaping and parking requirements for non-residential uses. One size does not fit all.  | Evaluate the implementation of parking, loading, lighting, and landscaping requirements for sites that are proposing minor amendments or improvements, expansion, and redevelopment.  | L        | CD          | CAO            | UNDERWAY: Policies and procedures have been drafted to address this issue and are under final review.   |
| ZON 16           | The site plan requirements for an existing business that wants to expand are way too restrictive. Requiring an existing business that wants to expand 2,000 s.f. (regardless of the size of the existing business) to go to the Planning Commission is unreasonable and very costly.   |   | S        | CD          | CAO            | COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.11  |
| ZON 17           | Review of definitions and uses in the Agriculture (Ag) and Resources<br>Conservation (RC) districts  |   | L        | CD          | CAO            |   |
| ZON 18           | Reconsider the minimum lot size in the RC district   |   | L        | CD          | CAO            |   |
| ZON 19           | Reconsider the recent Streamside buffers requirements  |   | L        | CD          | CAO            |   |

| Issue Type | lssue # |   | Course of Action  | Priority | Lead Agency | Support Agency | Status   |
|------------|---------|---|---|----------|-------------|----------------|--|
| ZON        | 20      | Discuss maximum lot size proposals  |   | L        | CD          | CAO            |  |
| ZON        | 21      | Discuss reverse setbacks  |   | L        | CD          | CAO            |  |
| ZON        | 22      | Reevaluate the signage requirements for farm business signs – size and setback  |   | S        | CD          |                | COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.   |
| ZON        | 23      | Discuss the definition of agriculture building  |   | М        | CD          | CAO            |  |
| ZON        | 7/1     | Discuss Differential Ag and RC land use restrictions in Priority Preservation Areas (PPAs)  |   | L        | CD          | CAO            | UNDERWAY: On February 24, 2011 BOCC initiated phased approach to update zoning ordinance. This item is included as a <b>Priority 2</b> -Staff received guidance from BOCC on July 28th to develop a text amendment, will be returning for worksession on draft ordinance on or around 09/01/11 |
| ZON        | 25      | County mandating lower parking ratios for commercial uses makes County uncompetitive in competition for tenants and users who value parking and have high parking ratio requirements.                   |   | L        | CD          | CAO            |  |
| ZON        | 76      | Change County Stream Buffer Ordinance to setbacks existing prior to adoption of current ordinance by prior BOCC requiring 150-foot setback from stream.   |   | L        | CD          | CAO            |  |
| ZON        | 27      | Requirements to mitigate stormwater run-off impacts or buffer streams in excess of requirements of State and/or Federal bodies and on a schedule accelerated over those of State and/or Federal Bodies. |   | L        | CD          | CAO            |  |
| ZON        | 28      | Change of use applications should be simplified and potentially have different levels of approval and review, depending on the requested change and complexities.                                       |   | S        | CD          | CAO            | COMPLETED: This issue has been addressed in the Expedited Commercial Permit Process presented February 3, 2011.  |
| ZON        |         | There needs to be a better way to allow uses that are not included in the Zoning Ordinance matrix, other than requiring an applicant to go through the long, expensive text amendment process.          |   | М        | CD          | CAO            | COMPLETED: This issue was addressed in Text Amendment ZT-09-03. The Zoning Administrator may make a determination that a proposed use is permitted due to its similarity to a particular use permitted within the zoning district.   |
| ZON        | 30      | LAG DISTRICT LANGSCAND CONTRACTORS  | Review SE criteria. Evaluate creation of small scale or limited Landscape Contractor with possible parameters on number of employees, amount or type of truck traffic, and outside storage. Consider permitting limited landscape contractor through PS.                                      | S        | CD          | CAO            | COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.   |
| ZON        | 31      | Ag District, Private and/or Municipal Parks   | Review Use Table and Open Space Recreation floating zone to provide for municipal or private park development.  | S        | CD          | CAO            | COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31 2011) that includes amendments to the zoning ordinance to address this issue.  |
| ZON        | 32      | VC District, Duplex and Two-family units  | Amend 1-19-5.310 to permit Duplex and Two-family residential units through P in VC zone including staff review of overlay standards.  | S        | CD          | CAO            | COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.   |
| ZON        | 33      | VC District, Setbacks   | Evaluate whether existing text should be amended to permit the Zoning Administrator to modify VC setback requirements in certain circumstances.   | S        | CD          |                | COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.   |
| ZON        | 34      | Site Plans, Minor Modification to Building Footprint  | Delete existing text, review and evaluate need for creation of alternate modification criteria. Minor modification to resiting or relocation of building beyond existing text requires an FCPC site plan. Current text allows between 201 sq. ft. to 2,000 sq. ft.; not more than 200 sq. ft. | S        | CD          | CAO            | COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.   |
| ZON        | 35      | Site Plans Minor Expansion to Existing Building   | Delete existing text, review and evaluate need for creation of alternate modification criteria. Expansion modification restricted to 2,000 sq. ft. or 10%, whichever is less. For large structures (i.e. 100,000 sq. ft.) this requirement may restrict expansion.                            | S        | CD          | CAO            | COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.   |
| ZON        | 36      | Site Plans, Type III  |   | S        | CD          | Ι (΄Δ()        | UNDERWAY: Staff is currently in the process of drafting policies and procedures to address this issue.   |

| Issue Type | Issue # |   | Course of Action  | Priority | Lead Agency | Support Agency | Status   |
|------------|---------|---|---|----------|-------------|----------------|--|
| ZON        | 37      | Site Plans, Change in Use   | CREATE POLICY AND PROCEDURE – regarding change of use process and requirements – this could eliminate need for any text changes. Create procedures for Type III reviews. Confer with County Attorney regarding any necessary text changes.                                    | S        | CD          | CAO            | UNDERWAY: Staff is currently in the process of drafting policies and procedures to address this issue.   |
| ZON        | 38      | Signs, Variable/Electronic Messaging  | Review sign section to incorporate electronic message signs.  | S        | CD          | CAO            | COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.   |
| ZON        | 39      |   | Review and evaluate industrial district performance standards. On-site use versus distribution center, flammable versus combustible. The current code restricts storage capacity of liquids: LI – 60,000 gal. and GI – 120,000 gal.   | М        | CD          | CAO            | UNDERWAY: On February 24, 2011 BOCC initiated phased approach to update zoning ordinance. This item is included as a <b>Priority 2</b> -Staff received guidance from BOCC on July 28th to develop a text amendment, will be returning for worksession on draft ordinance on or around 09/01/11 |
| ZON        | 40      | Ag District,- Public and Private Schools are not permitted within the Ag zone. The uses were removed as permitted within the district due to concerns with well and septic development, location outside of priority funding areas, and commercial development within the Ag zone.        | Evaluate re-establishing public and private schools as permitted uses within the Ag zone. If re-established, identify solutions to permit Public/Private Schools through PS or SE with certain conditions.  | L        | CD          | CAO            |  |
| ZON        | 41      | text within zoning ordinance. Should the clustering and subdivision text be   | Coordinate with subdivision ordinance rewrite to remove much of this language from zoning ordinance. Review purpose and intent of clustering option and possibly combine 1-19-7.300(B) and (C) text.  | L        | CD          | CAO            |  |
| ZON        | 42      |   | Review and evaluate whether those uses permitted by I/OSR floating zones should be permitted through another approval process.  | M-L      | CD          | CAO            | COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.   |
| ZON        | 43      | Residential Properties, Accessory Uses (domestic animals - Recent discussion of reducing the number of permitted domestic animals. Existing text limits the number of permitted domestic animals to 9, Farm parcels are exempt  | Review and evaluate existing requirements for potential reduction in the number of permitted animals. Amend text to provide consistency in terms ((A)(2)(a) 'Domestic animals' and (A)(2)(b) 'Farm animals')  | L        | CD          | CAO            |  |
| ZON        | 44      | reducing the minimum 3 acre requirement for keeping farm animals in residential districts. The issue was discussed in relation to beekeeping and 4H   | Review and evaluate existing requirements for potential reduction in the minimum acreage requirement. Evaluate whether 4H projects could be permitted as a temporary activity with no more than 3 animals on properties less than 3 acres while meeting setback requirements. | L        | CD          | CAO            |  |
| ZON        | 45      | ISIGN CAICHIATIONS ANNIVING NASER ON LISE VS. ZONING DIST   | Review and evaluate sign section to permit equal signage in certain zones (i.e. Church in GC zone is permitted less than a commercial use) regardless of use  | М        | CD          | CAO            | UNDERWAY: On February 24, 2011 BOCC initiated phased approach to update zoning ordinance. This item is included as a <b>Priority 2</b> -Staff received guidance from BOCC on July 28th to develop a text amendment, will be returning for worksession on draft ordinance on or around 09/01/11 |
| ZON        | /l h    |   | Review and evaluate sign section to permit more building signage on corner lots.  | М        | CD          | CAO            | UNDERWAY: On February 24, 2011 BOCC initiated phased approach to update zoning ordinance. This item is included as a <b>Priority 2</b> -Staff received guidance from BOCC on July 28th to develop a text amendment, will be returning for worksession on draft ordinance on or around 09/01/11 |
| ZON        |         | 'SE' Special Exception Uses - Several special exception uses could be processed administratively by zoning certificate (temporary trailers and accessory apartments) or by a site plan 'PS' (vet clinics in GC zone and auto services in LI zone).  | Review and evaluate uses and whether they should be processed differently.  | М        | CD          | CAO            | UNDERWAY: On February 24, 2011 BOCC initiated phased approach to update zoning ordinance. This item is included as a <b>Priority 2</b> -Staff received guidance from BOCC on July 28th to develop a text amendment, will be returning for worksession on draft ordinance on or around 09/01/11 |
| ZON        | 48      | GC/LI District, Outdoor Storage - Zoning ordinance currently requires that storage of equipment, materials, or products in the GC and LI Districts shall be conducted within completely enclosed buildings or outdoors only when completely screened by a wall, opaque fence, or planting | Review and evaluate opportunities to provide flexibility in requirements for storing material outdoors.   | М        | CD          | CAO            | UNDERWAY: On February 24, 2011 BOCC initiated phased approach to update zoning ordinance. This item is included as a <b>Priority 2</b> -Staff received guidance from BOCC on July 28th to develop a text amendment, will be returning for worksession on draft ordinance on or around 09/01/11 |
| ZON        | 49      | lianguage to provide for requests to modify a standard which has minimal to no  | Review and evaluate existing text to provide clearer language and opportunities for additional staff level allowances.  | М        | CD          |                | COMPLETED: The zoning ordinance currently permits modifications per section 1-19-6.110 through 6.160.  |

| Issue Type | Issue # |  | Course of Action  | Priority | Lead Agency | Support Agency | Status   |
|------------|---------|--|---|----------|-------------|----------------|--|
| ZON        | 50      | Flooding Soils - The NRCS soil mapping process can be burdensome and expensive for applicants and testing has often resulted in notification that the development area does not contain flooding soils.  | Review and evaluate existing zoning ordinance requirements to consider alternatives that would achieve the intent of existing text, without the applicant burden and expense.           | L        | CD          | CAO            |  |
| ZON        | 51      | Amend the Zoning Ordinance and possibly the Comprehensive Land Use Plan so that PATH nor other utilities can drop a substation or pumping station into the middle of the residential area.   | NEW ISSUE LOGGED 03/11/11: UNASSIGNED/UNDECIDED   |          |             |                | UNDERWAY: On February 24, 2011 BOCC initiated phased approach to update zoning ordinance. This item is included as a <b>Priority 2</b> -Staff received guidance from BOCC on July 28th to develop a text amendment, will be returning for worksession on draft ordinance on or around 09/01/11 |
| ZON        | 52      | Request to revise and amend Section 1-19-8.240. (A) (5) "Home Occupations" of the Frederick County Code to allow a "Restricted Funeral Establishment" licensed by the State of Maryland as a Home Occupation in the Resource Conservation Zoning District subject to the standards and conditions for Home Occupations | NEW ISSUE LOGGED 03/11/11: UNASSIGNED/UNDECIDED   |          |             |                | COMPLETED: This issue ws brought before the BOCC on July 28, 2011 as part of the Priority 2 Zoning Text Amendments. The BOCC recognized that this was not an appropriate home occupation type use and did not want to proceed with any changes related to this request.                        |
| ZON        | 53      | Current street signage requirements for low volume low speed residential streets are excessive.  | NEW ISSUE LOGGED 03/11/11: UNASSIGNED/UNDECIDED   |          |             |                |  |
| ZON        | 54      | Request to revise and amend Section 1-19-11.100 "Limited Roadside Stand" definition to increase the maximum square footage permitted for agricultural product sales.   | NEW ISSUE LOGGED 3/17/11: UNASSIGNED/UNDECIDED  |          |             |                | UNDERWAY: On February 24, 2011 BOCC initiated phased approach to update zoning ordinance. This item is included as a <b>Priority 2</b> -Staff received guidance from BOCC on July 28th to develop a text amendment, will be returning for worksession on draft ordinance on or around 09/01/11 |
| ZON        | 55      | Farm Vehicle Storage   | Zoning Ordinance currently restricts vehicle storage in the Ag zone; Review and evaluate the creation of Farm Vehicle Storage as a permitted accessory use to a Farm in the Ag zone.    | S        | CD          |                | COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.   |
| ZON        | 57      | On-Farm Food Waste Composting and Food Waste Digestion Activities  | The Zoning Ordinance currently does not provide for this land use. As directed by the BOCC, amendments will be prepared to add this land use term and provide for processing            | L        | CD          | CAO            | UNDERWAY: On February 24, 2011 BOCC initiated phased approach to update zoning ordinance. This item has been identified as a <b>Priority 2B</b> -Staff will be scheduling this item for BOCC guidance  |
| ZON        | 58      | Develop a Mixed Use Eucliden Zoning District   | Staff will be drafting a MX Euclidena Zoning District to apply in growth areas to supplement the VC District, and GC Dristrict where appropriate and other districts where appropriate. | L        | CD          | CAO            | UNDERWAY: On February 24, 2011 BOCC initiated phased approach to update zoning ordinance. This item has been identified as a <b>Priority 2B</b> -Staff will be scheduling this item for BOCC guidance within 60 days or before 09/15/11  |
|            |         | Water and Sewer Plan - WSP   |   |          |             | 1              |  |
| WSP        | 1       | Expansion of Service Area for sub-regional and adjacent to service areas   | Evaluate and Consider as part of Triennial Water and Sewerage Plan Update   | L        | CD          | CAO            | UNDERWAY: On 05/26/11 BOCC received briefing and preliminary recommendations on how to incorporate this into the water and sewerage plan, BOCC directed staff to proceed through process with draft proposals.   |
| WSP        | 2       | Connection to Denied Access Lines for Institutional Uses   | Evaluate and Consider as part of Triennial Water and Sewerage Plan Update   | L        | CD          | CAO            | UNDERWAY: On 05/26/11 BOCC received briefing and preliminary recommendations on how to incorporate this into the water and sewerage plan, BOCC directed staff to proceed through process with draft proposals.   |
| WSP        | 3       | Allow Amendment from Planned Service (PS) to a 4 or 3 classification   | Evaluate and Consider as part of Triennial Water and Sewerage Plan Update   | L        | CD          | CAO            | UNDERWAY: On 05/26/11 BOCC received briefing and preliminary recommendations on how to incorporate this into the water and sewerage plan, BOCC directed staff to proceed through process with draft proposals.   |